



Detailed Reclaim Request

Raise this request on behalf of *

Enter name or email...

Which cryptocurrency did you lose and how much? *

Provide us with full information: e.g. 2.0 BTC, 100.15 XRP, 1000.75332 ETH

Describe how you lost your cryptocurrency?

e.g. blocked account on exchange, hacked wallet, fake giveaway etc.

Where did you lose your cryptocurrency?

e.g. name of exchange, name of wallet, name of the website, name of scam etc.

In which country were you in when you transferred your assets to a scammer/were you hacked/made a transaction in which a loss of cryptocurrency took place?

When did you lose your cryptocurrency?

Provide us with wallet addresses from which you lost funds (separate them with commas).

e.g. your deposit wallet address from exchange/hacked wallet address/wallet address from which cryptocurrency was sent to scammer etc. Please do not provide us with a wallet address not associated with the case.

Show less...

Could you kindly confirm that you are the owner of the private keys for the addresses specified above? If so, please indicate the name of wallet application you were using (e.g. Electrum, Exodus, MyEtherWallet, MetaMask).

Otherwise, if you are not the owner of the private keys for the addresses specified above, could you specify what exchange or custodial wallet was used by you in this case? (e.g. Binance, Freewallet, Xapo etc.)

Please briefly describe in your own words how you lost your cryptocurrency.

Examples:

- My 2BTC was blocked on [name of exchange].
- My [name of the wallet] was hacked.
- I sent 1 BTC from my [name of the wallet] to a scam [name of the scam].

Please let us know which country you were in when:

- you transferred your assets to a scammer **or**;
- you were hacked **or**;
- you made a transaction in which a loss of cryptocurrency took place.

Please provide us with exact day (day/month/year) when you lost your cryptocurrency.

Examples:

- Date of the hack;
- Date of sending your cryptocurrency to a scammer;
- Date of sending your cryptocurrency to a fake giveaway;
- Date when you realized that your exchange account was blocked.

Please provide us with the exact amount of each cryptocurrency you lost.

Please let us know where you lost your cryptocurrency (e.g. name of exchange). If you are not sure how you lost your cryptocurrency, please describe us what happened.

Describe:

- Where did you hold your cryptocurrency;
- Why do you think that your cryptocurrency was stolen;
- Who do you think stole your cryptocurrency;
- Do you have some suspicion where your cryptocurrency is currently held.

Provide us with wallet addresses of misappropriated funds (your deposit wallet from exchange; hacked wallet; wallet from which cryptocurrency was sent to a scammer etc.).

Please do not provide us with the wallet address not associated with the case.

Please specify if you are the owner of the private keys for the addresses provided above. If you are, then please provide us with the name of the wallet application you were using. If you are not, then please specify what exchange or custodial wallet was used by you in this case.

If possible, provide us with the scammer's/hacker's wallet addresses (separate them with commas).

The address where your cryptocurrency has been sent

If possible, please provide us with transactions hashes connected to the case (separate them with commas).

Each blockchain transaction has a unique hash dedicated only for the transaction e.g. hash used for Bitcoin is a 65-digit-hexadecimal number

Is there anything else which may be helpful for us in the initial assessment of your claim and the case?

If so, attach claim on the bottom of the form

Have you already reported this case to law enforcement?

Who did you report the case to?

When did you report the case?

Have you received any response from law enforcement?

If yes, What response did you receive?

Have you reported this case to any other organisations, beyond law enforcement?

Who did you report the case to?

When did you report the case?

If possible, provide us with the scammer's/hacker's wallet address (the address where your cryptocurrency has been sent to).

Please let us know, if you possess any crucial information related to your loss. If you are aware of victims of the same case, please let us know or ask them to fill in the claim request on our website.

Please let us know the name of competent authority who you reported this case to.

Examples:

- Local Police
- FBI
- State prosecutor
- FCA
- SEC

Pick YES, if you have received any response from law enforcement.

Examples:

- Police took your statement;
- Police informed you about further steps in your investigation;
- Police asked you to provide more evidence;
- Police said that your evidence is not sufficient.

Please provide us the exact day of reporting your case (day/month/year).

If possible, please provide us with all transaction hashes connected to the case, separated with commas. (Each blockchain transaction has a unique hash dedicated only to the specific transaction e.g. hash used for Bitcoin is a 65-digit-hexadecimal number).

Please pick YES, if you reported your case to local police, sheriff's office, prosecutor's office, regulatory authority or different competent authority.

Please provide us with the exact day of reporting your case (day/month/year) to the competent authority.

Please let us know what response you received from law enforcement.

Please let us know if you already contacted any other company which deals with the recovery of lost funds.

Please let us know the name of organization you reported the case to.

Pick YES, if you have received any response from any other organisation, beyond law enforcement.

Have you received any response?

If yes, What response did you receive?

Please let us know what response you received from any other organization, beyond law enforcement.

Please let us know if you already claimed insurance from any other organization on the lost funds.

Have you already claimed insurance on the lost crypto?

If so, pick YES and attach your evidence on the bottom of the form in attachment section.

Please tick YES, if you are a representative claiming on behalf of the group of victims of the same case.

Do you have proof that you own the cryptos which are reporting missing?

Any data or files concerning claim, which makes claim plausible. If yes, please attach the proof on the bottom of the form

Group of victims *

- Yes
 No

Please tick YES, if you are a representative claiming on behalf of the group of victims of the same case.

Name: *

Please provide us with your contact details: Name, Surname, Birth date, Phone number, Country of residence, Nationality.

Surname: *

Birth date *

Phone number *

Country of residence: *

Nationality: *

If the Participant is a legal entity or other entity with the capability to undertake legal actions, the above sections (Name, Surname, Birth day, Phone number, Country of residence, Nationality) should be filled by a representative authorised to take part in Programme on its behalf.

Show less...

Legal entity (the below section should be filled only if the Participant is a legal entity or other entity with the capability to undertake legal actions)

Full legal entity name:
Registered address:
Company number:
Email address:
Phone number:

Please provide us the evidence behind what you have described.

Drag and drop files, paste screenshots, or browse

Browse

e.g. screenshots of the platform with a cryptocurrency address visible, email correspondence, or any other materials that may help us to evaluate your case

Send

Cancel

Please be informed that in order to proceed further we need to obtain the evidence proving that you lost your crypto funds.

Examples:

- The screenshot confirming that the wallet address belongs to you;
- The screenshot showing history of your transactions on cryptocurrency exchange;
- The screenshot of the service platform that you used with a cryptocurrency address visible;
- The email correspondence with the exchange support;
- The email correspondence with the scammer;
- The police statement.